

Notice to Maine Residents

Independence American Insurance Company (“IAIC”) is taking the following actions in an effort to provide protection and peace of mind to its Maine policyholders during the COVID-19 pandemic:

- With respect Short-term medical policies, Independence American Insurance Company is waiving cost-sharing, including deductibles, copays and coinsurance for COVID-19 diagnostic tests and COVID-19 diagnostic related services, including the related office, emergency or urgent care visit associated with the diagnostic test. All other COVID-19 related services, including treatment, will be covered in accordance with the policy’s provisions. Please see the following link for additional information: <https://www.independenceamerican.com/wp-content/uploads/2020/05/IAIC-Takes-ActionExtends-its-policy-Regarding-COVID-Update.pdf>

If you have any questions related to COVID-19, including how to access care, you should call 1-866-811-5695 or email info@211maine.org. If you have questions related to your policy, please contact your third party administrator, Loomis, at 1-866-473-6615.

- If you are unable to make your premium payment on time as a result of hardship arising out of the COVID-19 pandemic, we will not cancel your policy for nonpayment of premium up until June 1, 2020. If your policy was cancelled between March 12, 2020 and April 6, 2020 due to non-payment of premium, your policy may be reinstated. Please contact your third party administrator for more information.